

## **Platinum Club Membership Terms & Conditions**

The Platinum membership club from Medontic entitles the cardholder to purchase the following Service Packages provided by Medontic LTD (the “Company”)

### **INTERPRETATION**

Platinum Clubs are:

- I. **Platinum Service Club**
- II. **Platinum PPM Club**
- III. **Platinum Plus Club**

#### **I. The Platinum Service Club Package includes:**

- x3 Dental Repair visits per year to any of the following equipment in your clinic:
- Dental Chairs
- Compressors Suction Units
- Amalgam Separators
- Light Cure Units
- Scalers
- Autoclaves
- X-Ray Units
- X-Ray Film Developers
- Micromotors
- Handpieces

#### **II. The Platinum PPM Club Package includes:**

- Planned Preventive Maintenance twice a year which thoroughly checks your dental chair performance.

#### **III. The Platinum Plus Club Package includes:**

- Both Platinum Service Club and Platinum PPM Club in one Service Package offering even more savings.

## **APPLICATION OF TERMS AND CONDITIONS**

1. A detailed specification of the composition of these services can be obtained from Medontic. Check if your clinic is within our service coverage area by visiting our website at: [www.medontic.com](http://www.medontic.com)
2. Platinum membership is granted to the cardholder only and is not transferable.
3. No additional travel time charged to this service
4. The services within a Service Package can be used for any clinic with the cardholder's consent.
5. Sterilizer/Autoclave calibration and validation testing is not included in any of these Service Packages.
6. Any spare parts required will be quoted separately. Once authorised, we will purchase, deliver and install on your behalf. Installation and cost of parts are excluded from this service and will be charged at the ad-hoc hourly billed rate plus travel time.
7. The Platinum Card must be presented to the servicing engineer prior to commencement of work.
8. The initial membership period is for 12 months from the issue of the card and may be renewed for further 12 months periods thereafter.
9. The company retains the right to vary the services offered to Platinum members after the initial membership period.
10. The services included in each Service Package must be taken within 12 months of purchase. No cash refunds will be made for services not used during any Service Package period.
11. Any Medontic products/services not covered by the purchased services will be separately charged.
12. The Platinum Card cannot be used in conjunction with any other promotion or offer made from time to time by the Company
13. Lost or stolen Platinum Cards must be cancelled by contacting Medontic on 0870 4434 970 within 48 hours and a new card will be issued containing the remaining credits at no extra cost.
14. The Company shall not be liable for any breach of its obligations to Platinum members resulting from circumstances beyond its reasonable control (an "Event of Force Majeur")
15. This contract shall be Governed by and constructed in accordance with English law.